

Service Agreement for Provision Internet Access Over Wireless

Mr/Mrs.....Location.....Date.....



1 Customer Requirements

1.1 The customer requires an Internet Access over Wireless.

2 Terms of Payment

2.1 The payment for this service shall be paid monthly in advance, through a prepaid refill card.

2.2 The total cost of hardware and installation shall be paid upon signature of this contract.

3 Installation Site

3.1 Installation shall be at the location listed below.

4 Performances

4.1 This service is intended to operate on 24 hours per day and seven days per week basis. The customer is guaranteed minimum availability of 98% of the time.

4.2 This service is intended to operate on home or office, a fair usage policy is applied.

5 Terms and conditions

5.1 It is forbidden for the Customer to resell and / or redistribute the service to other parties.

5.2 The Customer is entirely responsible for content they send/receive through Incumbent.

5.3 The Customer should not use this service for any criminal or unlawful purpose contrary to the laws and regulations of the country such as Voice over IP, Video Conferencing...

5.4 A limited warranty period is applied (7 days for the hardware installed).

COORDINATES:

Full Name.....

Telephone Number (s).....

Fax Number (s).....

Email.....

Complete Address

Name:
Signature: _____